

WHISTLE BLOWING POLICY AND PROCEDURES

1. Purpose

This Whistle Blowing Policy and Procedures (“**Policy**”) is intended to address Tien Wah Press Holdings Berhad (“**TWPH**” or the “**Company**”) and all subsidiaries within the TWPH Group, hereinafter refer to as the (“**Group**”).

All employees of the Group play an important part in maintaining the highest level of corporate ethics within the Group and have a professional responsibility to disclose any known malpractices or wrongdoings (hereon referred to as “**Concerns**”). The structure adopted by the Group establishes a clear line of communication and reporting of Concerns for employees at all levels and provides alternative lines of communication depending on the person(s) who is/are the subject of such Concerns.

This Policy is implemented to:

- a) Provide an avenue for all employees and member of the public to disclose any improper conduct or any action that is or could be harmful to the reputation of the Group and/or compromise the interest of stakeholders;
- b) Provide proper internal reporting channel to disclose any improper or unlawful conduct in accordance with the procedures as provided for in this Policy;
- c) Address a disclosure in an appropriate and timely manner;
- d) Provide protection for the whistleblower from reprisal as a direct consequence of making a disclosure and to safeguard such person’s confidentiality; and
- e) Treat both the whistleblower and the alleged wrongdoer fairly.

Whistleblowing is an act of voluntary disclosure/reporting to the Management or Board of Directors (“**Board**”) of TWPH for further action of any improper conduct committed or about to be committed by an employee, officer or Management or Directors of TWPH.

This Policy shall also similarly apply to any vendors, partners, associates or any other stakeholders in the performance of their assignment or conducting the business for or on behalf of the Group.

2. Whistleblower

2.1. A person or entity making a protected disclosure is commonly referred to as a whistleblower. Whistleblowers provide initial information related to a reasonable belief that an improper governmental or governance activity has occurred. The motivation of a whistleblower is irrelevant to the consideration of the validity of the allegations.

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- 2.2. The whistleblower's role is as a reporting party. They are not investigators or finders of fact, nor do they determine the appropriate corrective or remedial action that may be warranted. They do not have a right to participate in any investigative activities other than as requested by investigators.
- 2.3. However, the intentional filing of a false report, whether orally or in writing is itself considered an improper act which the Group has the right to act upon.

3. Safeguards

- 3.1. In order for the whistleblower to be protected under the Policy; the whistleblower must disclose his/her name, NRIC number (or any identification number similar for the purpose) and contact details. The disclosure must at least have details of person(s) involved, nature of allegation, background, date and history of when and where the incident took place as well as supporting evidence, if any.
- 3.2. Whistleblowers are protected against being dismissed or penalised by the Group, and mitigating circumstances taken into account, if the whistleblower, him/herself is involved in the activity that he/she reports.
- 3.3. A whistleblower's protection right from retaliation does not extend immunity for any complicity in the matters that are the subject of the allegations or an ensuing investigation.

4. Harassment or Victimisation

- 4.1. Harassment or victimisation for reporting concerns under this Policy will not be tolerated.
- 4.2. Complete protection will be given to the whistleblower against any unfair practice not limited to retaliation, threat or intimidation of termination/suspension of service, disciplinary action, transfer, demotion, refusal of promotion, or including any direct or indirect use of authority to obstruct the whistleblower's rights to continue to perform his/her duties including making further disclosure.

5. Confidentiality

- 5.1. All complaints received will be kept confidential and will be shared only on a "need to know" basis.
- 5.2. Every effort will be made to treat the whistleblower's identity with appropriate regard for confidentiality. The identity of a subject should be maintained in confidence to the extent possible given the legitimate needs of law and the investigation.

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- 5.3. The Group gives the assurance that it will not reveal the identity of the whistleblower to any third party not involved in the investigation or prosecution of the matter. The whistleblower making the allegation will retain anonymity to all other employees and public unless he or she agrees otherwise. Where Concerns cannot be resolved without revealing the identity of the employee raising the concern (i.e., if the evidence is required in court), a dialogue will be carried out with the employee concerned as to whether and how the matter can be proceeded.
- 5.4. The only exception to this assurance relates to an overriding legal obligation to breach confidentiality. The Group is obligated to reveal confidential information relating to a whistle-blowing report if ordered to do so by a court of law.
- 5.5. The Group's assurance of confidentiality can only be completely effective if the whistleblower likewise maintains confidentiality.

6. Anonymous allegations

- 6.1. This Policy encourages employees to put their names to allegations because appropriate follow-up questions and investigation may not be possible unless the source of the information is identified. Concerns expressed anonymously will be explored appropriately, but consideration will be given to:
- The seriousness of the issue raised;
 - The credibility of the Concern(s); and
 - The likelihood of confirming the allegation from attributable sources.

7. Policies and Procedures

The policies and procedures for handling the reported allegations shall be as follows:

7.1. Impropriety

It is important to note that in determining whether to report impropriety conduct, harm is not only measured in terms of monetary value lost, or damage to a particular business or project, but harm may also be done to the integrity and reputation of the Group itself.

This Policy covers: -

- a) Improprieties or irregularities in matters of financial reporting;
- b) Auditing matters including disclosures or subversions of any internal or external audit process;
- c) Suspected fraud or criminal offences;
- d) Unlawful activities such as corruption, bribery or blackmail;
- e) Misuse of the Group's funds or assets;

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- f) Deliberately or accidentally steal, damage, or misuse the data stored within the Group's computer systems and throughout the organization;
- g) Failure to comply with a legal or regulatory requirement;
- h) Breach of confidentiality;
- i) Miscarriage of justice;
- j) Breach of the Group's Code of Ethics and/or Conduct; or non-compliance with Group's policies and procedures;
- k) Sexual assault, sexual harassment, including mild annoyances;
- l) Conduct of unfair competition internally or externally, by using of an individual's position or opportunity arising from/ available within the Group and that the gains/ advantages of the individual are conditional on the losses of others, where the gains/ advantages are made in ways which are illegitimate or unjust;
- m) Dangers to health and safety of employees or the public or the environment; and
- n) Concealment of any or a combination of the above.

7.2. Reporting

Managers, officers and employees in supervisory roles shall report to the reporting person(s) stated below on any allegations of suspected improper activities — whether received as a protected disclosure, reported by their subordinates in the ordinary course of performing their duties, or discovered in the course of performing their own duties — when any of the following conditions are met:

- a) The matter is the result of a significant internal control or policy deficiency that is likely to exist at other units within the Group or across the internal control system;
- b) The matter is likely to receive media or other public attention;
- c) The matter involves the misuse of the Company's resources or creates exposure to a liability in potentially significant amounts;
- d) The matter involves allegations or events that have a significant possibility of being the result of a criminal act (e.g., disappearance of cash or asset);
- e) The matter involves a significant threat to the health and safety of employees and/or the public; or
- f) The matter is judged to be significant or sensitive for other reasons.

Such disclosures, including those relating to financial reporting, unethical or illegal conduct, shall be reported directly to the Chairman of the Audit and Risk Committee.

Disclosures can be verbal or in writing and forwarded in a sealed envelope to the abovementioned contact person labelling with a legend such as ***“To be opened by the Chairman of the Audit and Risk Committee only. Being submitted pursuant to the “Whistle Blowing Policy and Procedures”.***

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Chairman of Audit and Risk Committee

Address: 12th Floor, Menara Symphony
No. 5, Jalan Prof. Khoo Kay Kim, Seksyen 13
46200 Petaling Jaya
Selangor Darul Ehsan
Malaysia

All reported allegations to the supervisors must be reported to the Chief Executive Officer (“CEO”) or the Chairman of the Audit and Risk Committee.

7.3. Timing

The earlier Concerns are expressed, the easier it is to take action. The Chairman of the Audit and Risk Committee shall direct the CEO or the Head of Internal Audit to commence investigations at the earliest possible time.

7.4. Evidence

The whistleblower is not expected to prove the truth of an allegation; however, his/her written testimony will be required as evidence.

7.5. Handling of a reported allegation

The action taken by the Group in response to a report of Concerns under this Policy will depend on the nature of the Concerns. The Chairman of the Audit and Risk Committee shall receive information on each report of Concerns and follow-up information on actions taken.

7.6. Investigator

The Head of Internal Audit shall be the named Investigator unless otherwise assigned by the Chairman of the Audit and Risk Committee based on reasons stated below.

Investigators must be / appear impartial and independent to all parties concerned, have a duty of fairness, objectivity, thoroughness, ethical behaviour, and observance of legal and professional standards.

Investigations should be launched only after preliminary consideration that establishes that:

- The allegation, if true, constitutes an improper act¹, and either;

¹ Matters that do not meet this standard may be worthy of management review but should not be undertaken as an investigation of an improper conduct or malpractice.

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- The allegation is accompanied by information specific enough to be investigated; or
- The allegation has or directly points to corroborating evidence that can be pursued. Such evidence may be testamentary or documentary.

The Investigator is required to report all Concerns raised, the status of all pending and on-going investigations, and any action taken or to be taken as a result of the investigations to the Chairman of the Audit and Risk Committee.

7.7. Investigation Subjects

A subject is a person who is the focus of investigative fact finding either by virtue of an allegation made or evidence gathered during the course of an investigation. The decision to conduct an investigation is not an accusation; it is to be treated as a neutral fact finding process. The outcome of the investigation may or may not support a conclusion that an improper act was committed and, if so, by whom.

The identity of a subject should be maintained in confidence to the extent possible given the legitimate needs of law and the investigation.

Subjects have a duty to cooperate with investigators to the extent that their cooperation will not compromise self-incrimination protections under state or federal law. Subjects have a right to consult with a person or persons of their choice. This may involve representation, including legal representation.

7.8. Initial Inquiries

Initial inquiries will be made to determine whether an investigation is appropriate, and the form that it should take. Some Concerns may be resolved without the need for investigation.

7.9. Further Inquiries

The amount of contact between the whistleblower and the Investigator will depend on the nature of the issue and the clarity of information provided.

Further information may be sought from or provided to the person reporting the Concern(s).

If an investigation leads the Investigator to conclude that a crime has probably been committed, the results of the investigation shall be reported to the police or other appropriate law enforcement agency.

If an investigation leads the Investigator to conclude that the suspect has engaged in conduct that may be a violation of the Group's Code of Ethics and/or Conduct, the results of the investigation shall be reported to the Group's Head of Human Resources (or such similar position) or CEO in accordance with the applicable procedures of the Company's conduct and administration of discipline. Any charges

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of misconduct brought as a result of an investigation under this Policy shall comply with established disciplinary procedures.

Consultation with the Chairman of the Audit and Risk Committee and/or Legal Officer is required before negotiating or entering into any restitution agreement resulting from the findings of an investigation.

8. Duties and Responsibilities of the Chairman of the Audit and Risk Committee

- a) The Audit and Risk Committee is committed to investigate and address all cases of reported misconduct. The Chairman of the Audit and Risk Committee shall:
 - Receive and filter complaints;
 - Determine actions to be taken;
 - Assign investigations;
 - Ensure closures and conclusion;
 - Report to the Board of Directors for further action; and
 - Report to the relevant authorities.
- b) The Chairman of the Audit and Risk Committee shall determine the channel for investigation and follow-up action. In order to ensure independence to the inquiry, the Chairman of the Audit and Risk Committee shall assign the Head of Internal Auditor as the Investigator, unless for reasons of conflict of interest, inadequate competence, or enhancing corporate governance, may form an Investigation Committee.
- c) The Investigator shall determine the resources required to complete the investigation within a time set.
- d) The Chairman of the Audit and Risk Committee shall delegate the authority to the Investigator on unrestricted access to the Group's records and premises, whether owned or rented, without prior knowledge or consent of any person who have custody of any such records when it is within the scope of the investigation.
- e) The whistleblower may seek follow-up information about an investigation of a report or any consequent action taken. Subject to legal limitation, the whistleblower will be kept informed of the final outcome of the investigation.

9. Policy Matters

The Audit and Risk Committee is responsible for the interpretation and supervision of the enforcement of this Policy.

The Group must diligently monitor these procedures to ensure that they meet the objectives of relevant legislations and remain effective for the Group, and, if necessary, implement changes subject to the approval of the Group's Board of Directors.

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The Statement of Whistle Blowing Policy and Procedures (Appendix I) shall be published at the Company's website and shall be displayed prominently at all the Group premises.

10. Periodic Review

This Policy shall be reviewed as and when is necessary by the Audit and Risk Committee, and in any event, at least once every 3 years. Revisions, amendments and alterations to this Policy can only be implemented with the approval of the Board.

This Policy is reviewed and approved by the Board of Directors on 23 November 2022.

STATEMENT OF WHISTLE BLOWING POLICY AND PROCEDURES

TWPH Group is fully aware of our corporate obligation to promote, establish and maintain a sound procedure to safeguard our assets and ensure compliance.

The aim of this Policy is to establish a procedure to address all complaints, including financial and disclosure matters and violations of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad (“Bursa Listing Requirements”).

In keeping with this Policy, we are committed to the following measures:

a) All complaints regarding financial and disclosure matters and violations of Bursa Listing Requirements (“Complaints”) shall be forwarded to the Chairman of the Audit and Risk Committee.

b) Any employee may submit on a confidential and anonymous basis, their Complaints and if desired, their name and contact number in a sealed envelope to:

Chairman of the Audit and Risk Committee

c/o The Company Secretary

Tien Wah Press Holdings Berhad

12th Floor, Menara Symphony,

No. 5, Jalan Prof. Khoo Kay Kim,

Seksyen 13, 46200 Petaling Jaya,

Selangor, Malaysia

Labelled with a legend - *“To be opened by the Chairman of the Audit and Risk Committee only. Being submitted pursuant to the “Whistle Blowing Policy and Procedures”*

c) The Chairman of the Audit and Risk Committee will investigate all Complaints and shall use reasonable efforts to protect the confidentiality and anonymity of the Complaints. Additionally, no employee shall be adversely affected because the employee refuses to carry out a directive which, in fact, constitutes corporate fraud, or is a violation of the any policies, procedures, guidelines or law.

d) Any employee who wishes to discuss or report on a non-confidential or non-anonymous basis should contact the Company Secretary or the CEO directly, who shall keep a written record of all such reports or inquiries and report to the Chairman of the Audit and Risk Committee within a month, who shall immediately notify the complainant that the complaint has been received and commenced with investigations.